

Range of Services

The practice offers a full range of the following services in addition to essential and emergency primary services:

- a) Practice Nurse & Health Care Assistant Clinics- Practice Nurse is available by appointment for the following; Immunisation including children/Travel Advice, Blood Tests, Blood Pressure Checks, Ear Syringing, Smears, Dietary Advice and all chronic Disease Management i.e diabetes, Asthma, Hypertension, Stroke and Heart Disease.
- b) Children's Immunisation & Baby Clinic- 10am to 11.30am every Wednesday.
- c) Family Planning & Sexual Health Clinic- By appointment with the doctor or nurse. The clinic also provides a full range of contraception advice, emergency contraception, coil fittings, condoms, injections and pills.
- d) Well Woman Check/ Cancer Smears- By appointment with doctor/nurse
- e) Well Man Check/Clinic- By appointment with doctor / nurse
- f) Hypertension Clinic- By appointment with doctor / nurse
- g) Diabetic Clinic- By appointment with Doctor / Nurse
- h) Dietary Advice- By appointment with Dietician / Nurse
- i) Asthma & COPD Clinic- By appointment with Doctor / Nurse
- j) Learning Disability- By appointment with Specialist Nurse
- k) Drug and alcohol- By appointment with Specialist Nurse
- l) Primary Care Mental Health Counselling Clinic with our in-house Counsellor.
- m) Antenatal / Postnatal Clinic with Mid-Wife
- n) Minor Surgery/Joint injections
- o) Dementia Assessments

Practice Staff

Practice Manager - **Kamsa Khan** (Female)
Deputy Manager - **Tina Carson** (Female)
Practice Nurse - **Norma Holness** (Female)

Assisted by a complement of experienced Reception, Admin and Clerical staff

Repeat Prescriptions

Requests for Repeat Prescriptions must be made 2 working days before collection. For accuracy and efficiency please submit computer generated repeat prescriptions slip at all times. Phone requests for repeat prescription will not be accepted unless the patient is house bound. Please note all prescriptions are to be ordered by patients only. This can be done either on line or by coming into the practice. The pharmacists will not be able to order prescriptions on patient's behalf unless they have been authorised to do so.

Request for Test Results

All requests for test results must be made between 2.30 and 4pm. But if you need to know about a pregnancy test, you can ask any time. But you have to come in person to collect this results.

Non NHS Services

A fee is payable for all non NHS work. This includes such as Medical Examinations, travel/sport/employment, medical records for insurance companies or solicitors and all private letters. All these non-NHS services are completed at the doctors discretion and a charge will be made.

Doctors Training in General Practice

The practice usually has the benefit of one or more doctors training in general practice. After substantial time spent working in hospital, they spend a year with us before entering independent practice. They are available for consultation in the same way as the other doctors in the practice.

Medical Students

Occasionally we may have medical students who sit with the doctor or nurse during consultations. You will be notified in advance if a student is going to be present and have the choice of requesting that the student leaves before the consultation begins.

Chaperone Policy

All patients have the opportunity of being examined in the presence of a chaperone when an intimate examination is carried out. The chaperone will be a member of staff or an interpreter. Family members cannot stand as interpreters by law. If you know in advance that you would like to have someone with you, please inform reception at the time of making your appointment.

Walk in Centres

Walk in centres offer fast access to health advice and treatment. They are open to anyone on a drop-in basis. They provide minor treatments, information about local health services and self-help advice. They are mainly nurse-led.
The nearest walk in centres are;

Hawthorn Walk in Centre - Tel: 0161 2206080

Monday to Friday:

8.30am-10.30am, 1.00pm to 3.00pm & 4.30pm to 6.00pm

Saturday and Sunday: 10.00am to 12noon & 2.00pm to 4.00pm

Manchester Royal Infirmary - Tel: 0161 276 1234

Monday to Friday: 8.30am to 10pm

Saturday and Sunday: 10am to 10pm

VIOLENCE AND AGGRESSION

The practice operates ZERO TOLERANCE policy towards any form of verbal, racial abuse or physical violence. The practice will not accept patients on its list who has been removed from another practice based on this policy.

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DOCTORS AT THIS PRACTICE:

- ☒ **Dr Asif Javid - Male**
(MBBS, MRCGP, MSc)
- ☒ **Dr Henrietta Fearon - Female**
(MBBS, MRCGP)
- ☒ **Dr Pirzada Anwer - Male**
(MBBS, FCPS(Med), MRCP, MRCGP)
- ☒ **Dr Rubina Shahmalak - Female**
(MBBS, MRCGP, DFFP)
- ☒ **Dr Rafyana Azam - Female**
(MBCCHB, MRCGP)



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